

Water now safe to drink

The tap water in Kallista, Sherbrooke and The Patch is now safe to drink.

Yarra Valley Water issued the original advisory due to severe weather that impacted the drinking water tank. The advisory has now been lifted after crews worked at speed to restore the tank and flush the water supply.

Water quality testing has confirmed the water supply is safe - customers can use their water as normal.

Residential customers should flush internal taps for 2 minutes and business customers should flush internal taps for 5 minutes. This will draw fresh water into their internal plumbing.

Customers who have been affected will receive a \$30 rebate, and we will refund the cost of bottled water they have purchased.

The \$30 credit will be automatically applied to directly impacted customers' bills.

For more information or to claim a refund for bottled water, customers can contact Yarra Valley Water 24 hours a day on **13 2762**.

NBN Road Muster Trucks

To support areas where mobile internet coverage is lacking, three mobile NBN Road Muster Trucks have been deployed to the following locations from 8am-8pm offering free Wi-Fi services and device charging:

- Olinda Recreation Reserve, Cnr Olinda-Monbulk Road and The Georgian Roads, Olinda
- Kalorama Oval, Cnr Mount Dandenong Tourist Road and Grange Road, Kalorama
- Sassafras Village Green, Mount Dandenong Tourist Road, Sassafras

Please note that there may be potential access issues for plumbers if roads are still blocked by fallen trees or flooding, which will increase wait time.

Emergency Food Waste Disposal

Extra bins have been made available for residents to dispose of emergency food waste only at the following locations:

- Kalorama Memorial Reserve, Mt Dandenong Tourist Road, Kalorama
- Olinda public toilets, 33 Monash Avenue (Service road)
- Rear of the Healesville Community Link, River Street, Healesville
- Belgrave Recreation Reserve, 1A Reserve Rd, Belgrave
- Monbulk Recreation Reserve car park, Moores Road
- Lilydale Recreation Reserve, 179 Main St, Lilydale
- Yarra Junction Recreation Reserve car park near sporting pavilion

Please check Council's website or call 1300 368 333 for more information and updates on these services and locations.

Council's kerbside waste collection services will continue to occur where access is available. If you have bins that have been damaged, please contact us and we will arrange for them to be repaired or replaced.

For updates and information

yarraranges.vic.gov.au/stormemergencyinfo

 www.facebook.com/ycouncil/

Edition - 6
Saturday, 19 June 2021



Latest Update

- As of 17 June, the total number of households without power within Yarra Ranges sits at more than 6,200. The suburbs with the most number of outages are Olinda, Mount Evelyn, Monbulk, Mount Dandenong and Kalorama.
- AusNet currently has 147 crew members working on restoring power in the Yarra Ranges.
- As of 2pm, 17 June, more than 1,100 tree and drainage related requests have been logged, with the priorities still being to clear roads to create access for emergency vehicles and local residents.
- More than 240 dwellings have been damaged due to the storm, and of these, 65 have been identified as uninhabitable.
- We are also encouraging you to reach out to your neighbours and community, and to check in with those more vulnerable around you who may not have access to power or heating.

Power and Shower Sites

The below 'Power and Shower' sites are available to residents who need hot showers or charging facilities from 8am-8pm.

- **Lilydale Heights Secondary College, 17-19 Nelson Road, Lilydale**
- **Yarra Centre, 2435 Warburton Highway, Yarra Junction**
- **Belgrave Community Hub, 1616/1624 Burwood Highway, Belgrave**
- **Olinda Recreation Reserve, 71-73 Olinda-Monbulk Road, Belgrave**
- **Queens Park Pavilion, 36A Don Road, Healesville**
- **Kalorama Memorial Reserve, 1190-1196 Mt Dandenong Tourist Road, Kalorama**
- **Monbulk RSL, 48 Main Road, Monbulk. 10am-6pm**

Residents will need to bring their own towel, toiletries and charging devices.

Please ask staff and emergency volunteers at these sites if you require anything else, and they will see how they can assist.

Volunteering

If you would like to volunteer your services in any way, please reach out to Eastern Volunteers by calling **9870 7822**.

Please feel free to also contact any local volunteer organisations near you, or search 'volunteer' in the search bar of Council's website for more information.

FOR URGENT RELIEF NEEDS 1300 368 333

Financial assistance

Prolonged power outage payment

Financial relief is available for residential customers affected by prolonged power outages following the storm event on Wednesday 9 June.

The State Government has made funding available from the Disaster Recovery Fund, and we are supporting the roll-out.

Prolonged Power Outage Payment of \$1,680 per week, for up to three weeks, will be extended to all eligible customers.

To be eligible for a payment you must:

- Have a residential electricity account
- Be without power as at 12.01am Thursday 17 June 2021, due to the recent severe weather event
- **If you are eligible you can expect to hear from AusNet directly from 18 June 2021 into early next week.**
- Assistance is also available via the dedicated storm relief hotline **1300 561 171, 8am-8pm, 7 days.**

Disaster Recovery Payment

- The Federal Government's Disaster Recovery Payment is available to people who have been seriously affected by the recent storms and floods.
- Eligible applicants can receive a one-off payment of \$1,000 per adult and \$400 for each child younger than 16 years of age.
- To see if you are eligible for this payment, and how to process a claim please call 180 22 66.

Disaster Recovery Allowance

- The Federal Government's Disaster Recovery Allowance is a short term payment to help you if a declared disaster has directly affected your income.
- Your payment will be the maximum equivalent rate of the JobSeeker payment or Youth Allowance, depending on your circumstances.
- If your income is more than the average Australian weekly income amount of \$1,713.90, your payment will be reduced to zero.
- Eligible applicants can receive this payment for a maximum of 13 weeks, to be paid from the date you started losing income as a direct result of the recent storms and floods.
- To see if you are eligible for this payment, and how to process a claim please call 180 22 66.

Dandenong Ranges Emergency Relief Service (DRERS)

- DRERS is offering financial support for people who may not be eligible for other forms of financial support.
- DRERS are located at 1616/1624 Burwood Hwy, Belgrave near the Power and Shower site.
- They are giving out vouchers for people to purchase fuel, generators or to assist with rent and bills.
- If you would like their support, please give them a call on 9754 7777.

Key Contact Information

For urgent relief needs including food and alternate accommodation contact Council on **1300 368 333**

	Serviced by	Contact Number
Road Closures	VicRoads	13 11 70
Fallen trees - Local Roads	Council	1300 368 333
Fallen trees - Main Roads	VicRoads	13 11 70
Fallen trees - On Powerlines	AusNet Services	13 17 99
Livestock issues	Contact Agriculture Victoria	9032 7676
Flood or Storm assistance	SES	132 500
Material aid and financial support	Contact Council	1300 368 333
Temporary care for pets	Council	1300 368 333
Mental health support	Beyond Blue	1300 224 636
Domestic Violence Support	EDVOS	9259 4200 or 1800 015 188 (after hours)
Legal Services	Eastern Community Legal Centre	1300 32 52 00

Electrical Safety following power outages

Energy Services Victoria have provided the following advice for households without power:

Using a generator

- Do not use a generator indoors or in an enclosed area as the carbon monoxide released can cause severe health issues.
- Keep your generator out of dry grass, store it on a dry surface and away from rain or wet conditions.
- Make sure your hands are thoroughly dried before touching the generator and ensure fuel is stored in proper safety containers away from sources of ignition (such as a gas water heater). Before refuelling, make sure to turn off the generator and allow to cool.

Donations

Council is working with GIVIT to help connect community members with donations in the aftermath of last week's storms. Through GIVIT, community members can request specific items they are in need of, which can then be supplied by donors.

If you're struggling and in need of donations, please call us on **1300 368 333** and we'll try and help out by listing your request on the GIVIT platform.

For those who wish to make a donation, please do so by going through www.givit.org.au.